# **Uniform Information**



# 1. ORDER THE APPROVED FRAMWELLGATE SCHOOL DURHAM UNIFORM NOW AT www.michaelsehgal.co.uk

Demand for sizes can be unpredictable from year to year, so our best advice is to order new starter uniforms early, so that your child feels comfortable and well-prepared for starting their new school. Do not wait till August, when spot shortages can take several weeks to replenish. Orders will be processed on a first come, first served basis and we guarantee that orders placed by the **31st July deadline**, will be fulfilled in time for the new term.

### 2. BOOK A UNIFORM FITTING AT SCHOOL AT OUR POPUPSCHOOLSHOP ON THE 4th OF JUNE



If you are unsure about sizes, you can book a one-to-one uniform fitting at the Framwellgate School Durham Popupschoolshop to be held in school on Tuesday the 4<sup>th</sup> of June.

Just scan the QR code on the left using your phone camera Or click on the link HERE to go to our booking page. You will be able to get all the uniform you need on the night together with our expert advice.

(NB: Book early for peace of mind, as demand for these appointments is extremely high!!)

## 3. GET FREE DELIVERY ON ONLINE ORDERS PLACED BY 31st MAY

Free delivery is available on orders above £40, so order now (before the 31st of May) and get free tracked delivery to your home or workplace. We also offer a free monthly delivery to school at the end of each month, for any one off purchases, during term time.

#### 4. OUR SIZE GUARANTEE MAKES RETURNS EASY!

We understand that sizes can change unexpectedly over the summer, so provided all labels remain attached to the uniform, we are happy to accept anything back and there is no time limit. You can simply use the automated returns label on our website, or return any goods to us in store, and we will happily refund you.

### 5. OUR CUSTOMER SUPPORT TEAM IS HERE TO HELP!

At every stage, you will receive notifications from us to advise you of the status of your order. You can also call us on 0191 230 2320 or email <a href="mailto:sales@michaelsehgal.co.uk">sales@michaelsehgal.co.uk</a> for help placing your order. You can also visit our store by making an appointment on our website, see the next page for details.

Please see also our Sizing Guides online michaelsehgal.co.uk/help/sizing-guides/ or for more online buying advice go to michaelsehgal.co.uk/help/buying-advice/

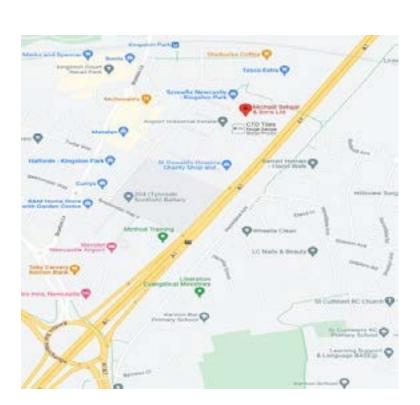


# Visit us at...



# UNIT 17, AIRPORT INDUSTRIAL ESTATE, KINGSTON PARK, NEWCASTLE, NE3 2EF

Opening times vary so it is very important that you make an appointment before making a trip to visit our store!





We are just off the Al. At the Kingston Park turn off, take signs for the Airport Industrial Estate. We are just next to the Tesco Superstore. Also easily accessible by bus or metro (250 meters from Kingston Park metro station).

SCAN THE QR CODE TO SEND THE ADDRESS TO YOUR PHONE

